



**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated

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# Migration and Cutover Advisory Group (MCAG) #13 – 27 May 2025

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Version 2.0

MHHS-DEL3780

## Agenda

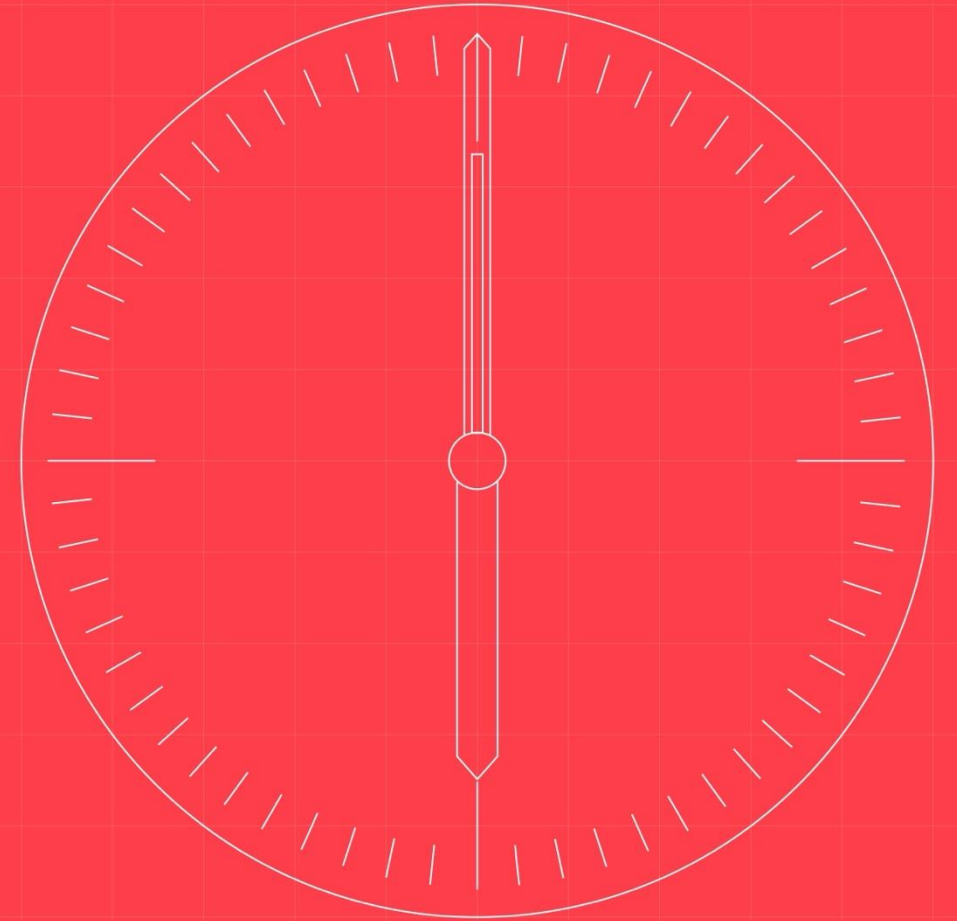
#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair	14:00-14:05 5 mins	2
2	Headline Report and Actions	Approve headline report of previous meeting and review outstanding actions	Decision	Chair and Secretariat	14:05-14:10 5 mins	3
3	Service Design Update	Elexon (Helix) to provide an update on the Service Design	Information	Helix SM (Mark Scott, Ian Giles)	14:10-14:25 15 mins	5
4	M10 Readiness	Status update on M10 Acceptance Criteria	Information	Programme (Lewis Hall)	14:25-14:40 15 mins	18
5	TORWG Updates	Provide updates on TORWG	Discussion	Programme (Matthew Breen)	14:45-14:50 5 mins	22
6	DCWG Updates	Provide updates on DCWG	Discussion	Programme (Matthew Breen)	14:50-14:55 5 mins	24
7	MWG Updates	Provide updates on MWG	Discussion	Programme (Warren Fulton)	14:55-15:00 5 mins	26
8	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Information	Programme (PMO)	15:00-15:05 5 mins	29
9	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	15:05-15:10 5 mins	31
10	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	15:10-15:10 0 mins	34
11	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAG	Information	Chair and Secretariat	15:10-15:15 5 mins	38

# Headline Report and Actions

**DECISION:** Approve headline report of previous meeting and review outstanding actions

*Chair and Secretariat*

*5 mins*



## Headline Report and Actions Review

- 1. Approval of Headline Report from MCAG held [29 April 2025](#).
- 2. **Review outstanding actions** (actions will be discussed by exception. Please review the action updates ahead of the meeting).

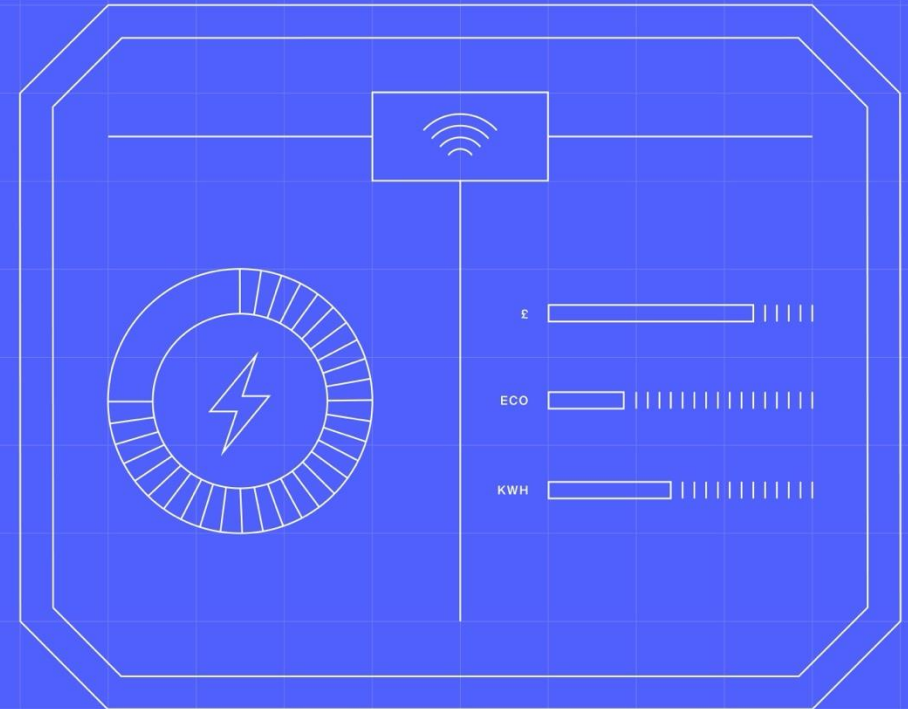
Ref	Action	Owner	Due	Latest Update
MCAG03-01	MCAG to agree how the MCC Framework artefacts are designated, as the migration plan as per the BSC Section C12.11.3a.	Programme (Warren Fulton)	04/06/24	RECOMMEND CLOSED: Text has been included in the Migration Framework artefacts to designate the Migration Framework and Migration Schedule as "The Migration Plan" to align with the BSC.
MCAG09-03	MCAG chair to review membership/attendees to ensure all dependencies are covered at MCAG.	MCAG Chair (Justin Andrews)	25/02/2025	ONGOING: Update to be provided at meeting.
MCAG12-01	The programme to log a risk/issue and produce clear guidance for Suppliers to engage with all agents and identify DCCs prior to migration.	Programme (Warren Fulton)	27/05/2025	ONGOING: Update to be provided at meeting.

# Service Design Update

**INFORMATION:** Elexon (Helix) to provide an update on the Service Management Readiness

*Helix SM Team (Mark Scott, Ian Giles)*

*15 mins*



# MCAG Update

Service Management Readiness –  
v1.0 (Final)

Helix SM Team  
Elexon



01

# Consultation Update

(CPSD, ORT, Operating Hours.Triage and  
Business Support Model)

# Consultation Update – Elexon CPSD Approach

## Update

### Feedback received

- 281 comments in total
  - 107 document updates
  - 106 clarification points
  - 68 duplicates or recorded in the wrong section
- The document was endorsed at an eTORWG on Monday 19th May
- Session held on 8<sup>th</sup> May to review further scenarios
- Runbook to be published and then will form part of the Service Operations Manual and it will contain the scenarios



# Consultation Overview – Operational Readiness Testing

## Update

### Feedback received

- 121 comments in total
  - 25 document updates
  - 90 clarification points
  - 6 duplicates or recorded in the wrong section
- The document was endorsed at an eSITWG on Monday 19th May
- Test Plan and Test Cases have been created to be shared with participants
- A list of external participants and volunteer suppliers has been captured and contacted
- Test Role Expectations:
  - Incident logging and triage
  - Testing support for service management scenarios
  - Coordination of communications during defect triage or escalation

# Consultation Update – SM Operating Hours

## Update

### Feedback received

- 24 comments in total
  - 1 document update
  - 16 clarification points
  - 7 duplicates
- There were a number of questions in relation to clarifying what is meant by '24/7' coverage. There are further details on this (including what constitutes 'Core' and 'Non-Core' hours) in the Service Management Operations Manual
- The document was endorsed at an eTORWG on Monday 19th May

# Consultation Update - Triage and Business Support Model

Alongside the Consultation on the Operational Readiness Testing and Cross Party Service Desk we shared some early insight into our Business Support Model and Operational Control Centre.

We received some useful feedback which we will address in coming weeks.

## Key themes

- Seeking clarity on the Operational Control Centre and User Liaison Team
- Adding greater clarity to business hours availability of Operational Support
- Improving clarity on Operational Support relationship with IT Service Management
- Questions on portal security
- Questions on reflecting the ULT and OCC in the Service Operating Model and Low Level Design documentation
- Resourcing questions

We are evaluating all these comments and using them to improve the information pack and address documentation gaps. We intend to publish updated overviews at the end of May.

02

# Elexon Upcoming Engagement Sessions

# Elxon Upcoming Industry Engagement Sessions

Activity	Purpose	Audience	Date
<b>Activity</b> Operational Readiness Testing Participant / User Scheduling	Participants who have completed the form flagged earlier in the pack will be contacted bi-laterally to schedule their participation	MHHS Participants	1st May – 16th May
<b>Activity</b> Publish CPSD Scenario runbook	we will publish the CPSD Scenarios in a runbook (excel format) to the collaboration base with a form for requesting changes / adding scenarios	All MHHS Stakeholders	30 <sup>th</sup> May
<b>Governance</b> ORT Test Scripts updates walkthrough	Endorsement of test scripts for ORT	eSITWG	10th June
<b>Activity</b> Operational Readiness Testing	Execution of the agreed testing approach and scripts to identify any issues with intended CPSD operation.	MHHS Participants	16th June – 11th July
<b>Activity</b> Readiness workshops	To provide information that will support participants in creating and tracking support requests and incidents and conducting Self service triage.	MHHS Participants	1. 11th June 2. 26th June 3. 9th July 4. 24th July

03

# Updated Operations Manual (v1.3)

# Operations Manual – Future Feedback

- The updated Operations Manual (v1.3) has now been published (Wednesday 7<sup>th</sup> May) and incorporates recent feedback and comments we've received since v1.2
- We will continue to amend and update as further feedback is received and any future versions will be published (monthly) ahead of each TORWG
- The sheet for recording further comments has been uploaded to the Collaboration Base to allow for ongoing, continuous feedback ([Operations Manual Feedback Spreadsheet](#))
- In June, we will also share an updated version of the Low Level Service Design (LLSD) and Cross-Party Service Desk (Scenarios) Runbook

04

# Useful Links

Information Gathering Form



# Useful Links – Information Gathering Form

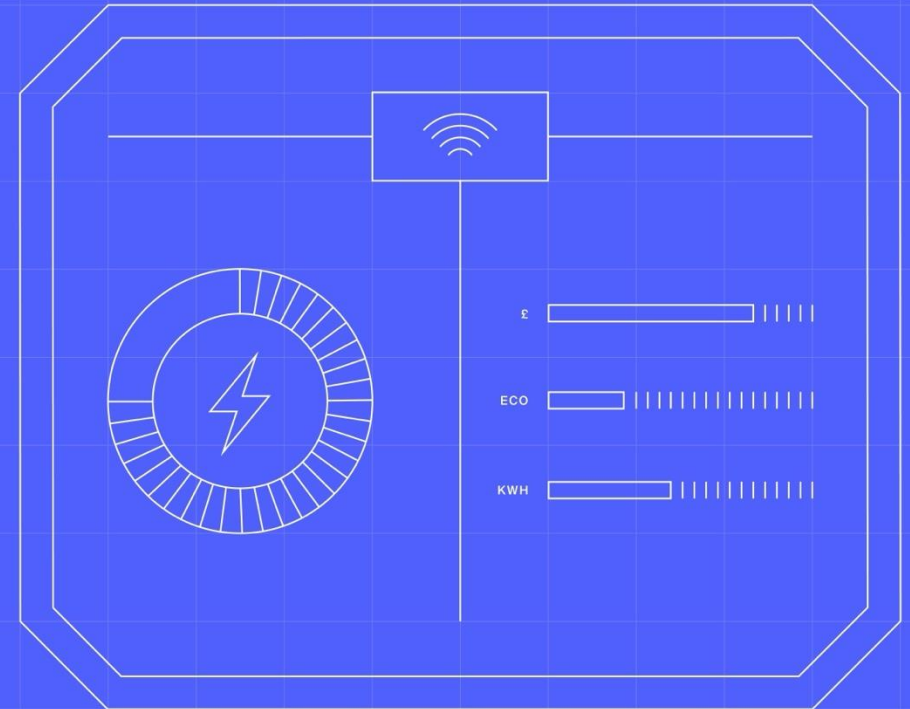
<https://forms.office.com/e/tEMdp9EVgF>

# M10 Readiness

**INFORMATION:** Status update on M10 Acceptance Criteria

*Programme (Lewis Hall)*

*15 mins*



## M10 Acceptance Criteria (1 of 3)

#	Workstream	Criterion	Evidence	Owners	Due Date	RAG	Path to Green
1	Testing	End of SIT MVC testing	T1-TE-2000 (SIT Minimum Viable Cohort Complete (SIT Minimum Viable Cohort Test Exit Report Approved)) complete and approved.	All SIT Participants	22/08/2025	In Progress - On Track	Milestone scheduled for approval @ QAG on 22-May-25
2	Testing	IPA M10 Assurance Report developed and agreed	IPA have undertaken assurance all necessary assurance activities ahead of M10 decision making. Findings have been developed and shared with the Programme.	IPA	19/09/2025	In Progress - On Track	
3	Qualification	Non-SIT LDSO Qualification Testing complete	T3-QU-0010 complete and approved by QAG.	LDSOs only	16/05/2025	In Progress - On Track	
4	Qualification	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements	Confirmation from Code Bodies that at least 1 supplier, and the necessary contracted agents needed to support each market role, have been qualified to enter the market under new MHHS arrangements.	SIT Participants, Code Bodies	12/09/2025	In Progress - On Track	
5	Qualification	All LDSOs qualified	T2-QU-0500 approved at QAG - all LDSOs approved for qualification by BSC PAB and REC Manager.	LDSOs, Code Bodies	10/09/2025	In Progress - On Track	
6	Data	All pre-migration data cleanse activities complete	"Go/No-Go" decision obtained from MCAG, confirming that all data preparation activities needed to commence M10 cutover have been completed	Programme Participants	13/08/2025	In Progress - On Track	
7	Data	All data migration activities set out in the cutover plan complete	All data has been loaded into central systems as part of the cutover to M10.	Programme Participants	24/09/2025	Not Started	
8	Data	ISD fully populated by Elexon	Confirmation from Elexon that all ISD data has been fully populated as part of cutover to M10.	Elexon	22/09/2025	In Progress - On Track	
9	Code	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8	T2-RE-0600 approved by Ofgem and SCR powers enacted (M7) and code changes approved ahead of M8.	Ofgem	11/12/2024	Complete	
10	Migration	Migration Schedule approved	Migration Schedule approved at PSG.	Programme	19/08/2025	In Progress - On Track	
11	Migration	Migration Framework approved	Migration Framework approved at MCAG.	Programme	30/04/2025	Complete	Approved at MCAG on 29-Apr-25
12	Migration	Migration Control Centre (MCC) delegation of authority approved	MCC DoA agreed with MCAG.	Programme	30/04/2025	Complete	Approved at MCAG on 29-Apr-25

### Key RAID Items / Escalations

**R809:** There is a risk that LDSOs will not be ready to qualify by M10 (reducing)

**R1089:** There is a risk that LDSO's may not be operationally ready to meet ELS and post Go-Live requirements (reducing)

M10 Acceptance Criteria (2 of 3)

#	Workstream	Criterion	Evidence	Owners	Due date	RAG	Path to Green
13	Migration	Migration incentives implemented	Migration incentives agreed and implemented.	Programme	30/04/2025	In Progress - At Risk	SRO proposing BSC Panel raise a Mod (P487) for M15 incentive.
14	Migration	MCC tested and ready to operate	LDP assurance of MCC readiness for managing migration.	Programme	19/09/2025	In Progress - On Track	
15	Transition	Service Delivery Operating Model in place	Risk-based assurance of Programme Participants M10 operational readiness complete and outputs shared with Programme.	LDP	19/09/2025	In Progress - Off Track	Implement recovery plan for required service management model and additional testing
16	Transition	Service Delivery Operating Model in place (Self-Certification)	LDSOs and Central Parties have self-certified that their service management operating models are in place and ready.	LDSOs, Central Parties	03/07/2025	In Progress - Off Track	Helix recovery plan in place to give industry information needed to implement own requirements
17	Transition	Early Life Support Model defined	T3-MI-0033 complete and approved by MCAG.	Programme	31/03/2025	Complete	Approved at MCAG on 29-Apr-25
18	Transition	Early Life Support Model arrangements in place and operational	Risk-based assurance of Programme Participants ELS arrangements by LDP and outputs shared with Programme.	All SIT Participants	12/09/2025	In Progress - On Track	
19	Transition	Early Life Support Model arrangements in place and operational (Self-Certification)	LDSOs and Central Parties have self-certified that early life support models across people and process are in place and ready.	LDSOs, Central Parties	12/09/2025	In Progress - On Track	
20	Transition	M10/M11 Cutover Plan in place	SRO assurance that approved cutover plan is in place and ready to operate.	Programme	28/05/2024	In Progress - On Track	
21	Transition	Central Programme Party Cutover Plans in place	Risk-based assurance of Programme Participants M10 readiness complete by LDP and outputs shared with Programme.	Central Programme Parties	15/07/2025	In Progress - On Track	
22	Transition	Production environment in place for LDSOs and Central Parties	Confirmation from all LDSOs and Central Parties that their Production environment arrangements are in place (activity will differ participant to participant).	All SIT Participants	22/09/2025	In Progress - On Track	
23	Transition	Service activation complete to DIP Production environment for Central Parties and LDSOs	All connectivity proving and DIP onboarding activities have completed in preparation for cutover to commence. DIP operational and participants onboarded.	All SIT Participants	05/09/2025	In Progress - On Track	
24	Transition	Cutover Plan executed	TORWG have confirmed that all cutover plan activities scheduled for cutover weekend have been completed.	LDP	23/09/2025	In Progress - On Track	

Key RAID Items / Escalations

- I213:** There is an issue regarding Central Parties M10 readiness, with regards to scope, plan and providing confidence to industry.
- I214:** There is an issue that Service Management activity may not be defined and completed ahead of M10
- R1046:** There is a risk that not all PPs, who are required to meet M10 acceptance criteria, will be ready for go live by M10/M11 (note i213, which relates to central parties)
- I199:** There is an issue that the Service Operating Manual has not met MRHSP (and potentially PPs) expectations and is not reflective of the Enduring Service Manual.
- I223:** There is an issue that Elexon may not have a robust Triage team stood up to manage the volume and complexity of incidents that may crop up during ELS

Document Classification: Public

## M10 Acceptance Criteria (3 of 3)

#	Workstream	Criterion	Evidence	Owners	Due date	RAG	Path to Green
25	Planning	M10 Risk Assessment undertaken	A review of disparate work off items and plans is completed to assess the aggregated level of risk associated with M10 decision making. Findings presented back to the Programme.	LDP	03/09/2025	In Progress - At Risk	Recovery plan for behind schedule SAT and issue with P210 in place and executed.
26	Planning	Roles and responsibilities post-M10 agreed and accepted	Acceptance of enduring processes, roles and responsibilities for central parties, programme and code bodies.	Code Bodies, LDSOs, Central Parties	05/09/2025	In Progress - Off Track	Complete Training Needs Analysis, delivery of Design Knowledge Transfer Plan and ensure skills and capabilities in position for M10 (across all key business and operational functions)
27	Planning	M10 Work off plan agreed (if required)	Any outstanding M10 delivery activities, that are not detrimental to M10 decision making, have clear and agreed action plans and form a single M10 work off plan.	LDP	19/09/2025	In Progress - At Risk	Ensure recovery activities for operational and business readiness are delivered
28	Qualification	Qualification Operating Model in place and operational for all post-M10 activities	The qualification processes have been demonstrated as part of the M10 qualification to be suitable and scaleable to support qualification at scale needed beyond M10. BSC PAB has acknowledged and accepted their role and responsibilities in supporting the Qualification timelines and activities set out by the Code Bodies in the Qualification Approach and Plan. Risk based assurance is undertaken by the Programme and confirms Programme Qualification processes are understood and accepted by BSC PAB.	LDP Code Bodies BSC PAB	19/09/2025	In Progress - On Track	
29	Operational Readiness	Programme Governance updated to reflect required changes to support Programme delivery post-M10.	A review of the Governance Framework and structure has been completed by the Programme and proposed changes necessary to support delivery of the Programme after M10 has been set out and agreed at PSG.	Programme	01/07/2025	In Progress - On Track	
30	Migration	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.	Active confirmation from all Programme Participants that these changes have been implemented	Programme Participants Code Bodies	19/09/2025	In Progress - At Risk	Tracking of legacy changes and PPs' progress in place and operational, including any high risk areas being identified through assurance and reporting.
31	Migration	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.	Settlement performance thresholds have been set out and agreed by all stakeholders, reporting mechanisms have been defined and there is a clear escalation process in place between PAB and Migration team.	Programme Code Bodies BSC PAB	12/09/2025	In Progress - At Risk	Clearly-defined performance thresholds in place and reporting and escalation mechanisms agreed and ready to operate
32	Operational Readiness	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational	The Programme, Elexon and PAB have actively communicated clear monitoring and reporting processes, assurance activities and escalation routes needed to support the central systems operating, while migration and qualification phases progress.	Programme Elexon BSC PAB	12/09/2025	In Progress - At Risk	Monitoring, reporting and governance processes have been signed off to ensure process between PAB, Elexon, Programme can operate settlement and migration processes in parallel

### Key RAID Items / Escalations

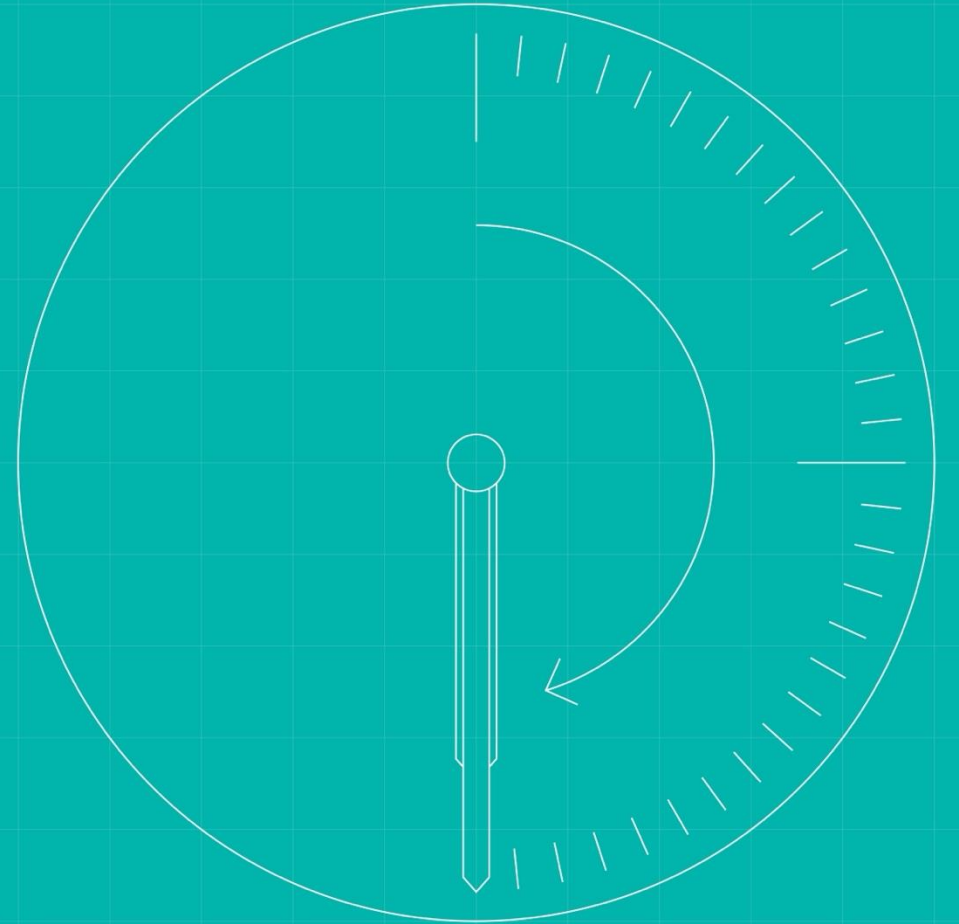
- R439:** There is a risk that legacy Agents and Suppliers operating MPANs do not make required changes to their existing business processes and Services to support Migration (within the legacy arrangements) (This has customer detriment because customers may find issues following a change of supplier coinciding with Migration/Reverse Migration)
- R828:** There is a risk that Suppliers initiate more migrations than planned, or exceed the Threshold volumes
- R745:** There is a risk that Post M11, migration is ramped up too quickly before performance has indicated the number of migrations can be ramped up.

# TORWG Updates

**DISCUSSION:** Provides updates on TORWG

*Programme (Matthew Breen)*

*5 mins*



## Updates from TORWG

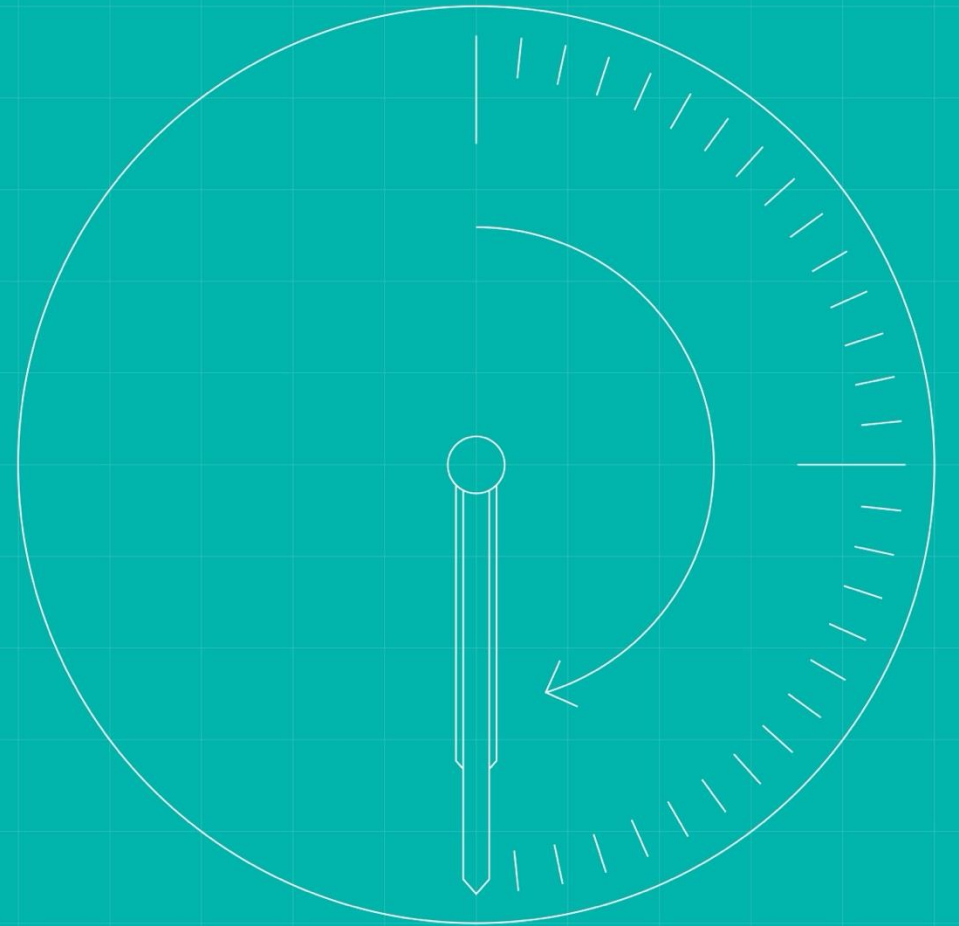
- Over the past month, Central Parties, LDSOs and SIT Suppliers and Agents have been developing their own cutover plans, to be shared with the Programme
  - The Programme developed templates specific to each constituent group / central party, which outline the key requirements to be included in the plans and highlight the activities documented in the M10/M11 Cutover Plan that Participants are responsible for
  - The Programme hosted workshops and walkthrough sessions with Participants to run through the cutover plan requirements and provide them with opportunities to ask questions
  - Central Parties submitted their Cutover Plans and completed templates on 16 May 2025
  - LDSOs, SIT Suppliers and SIT Agents will be required to submit their Cutover Plans and completed templates by 30 May 2025
  - The Programme will carry out risk-based assurance and incorporate the key items from Central Party plans into a consolidated Programme Cutover Plan which will be published in mid-June
  - LDSOs, SIT Suppliers and SIT Agents will then be required to submit an uplifted plan and template to the Programme following publication of the consolidated Programme M10/M11 Cutover Plan, and they will be asked to validate that their plan aligns to the Consolidated Cutover Plan which is due to be published in mid-June. This update from Participants is expected by 27 June 2025
- The Programme shared an initial view of the M10/M11 Cutover Comms Approach
  - The comms approach sets out the declarations required from each constituent group to feed into the relevant Governance meetings to progress the cutover activities
  - The consolidated Programme M10/M11 Cutover Plan will also feed into the comms approach

# DCWG Updates

**DISCUSSION:** Provides updates on DCWG

*Programme (Matthew Breen)*

*5 mins*





## Updates from DCWG

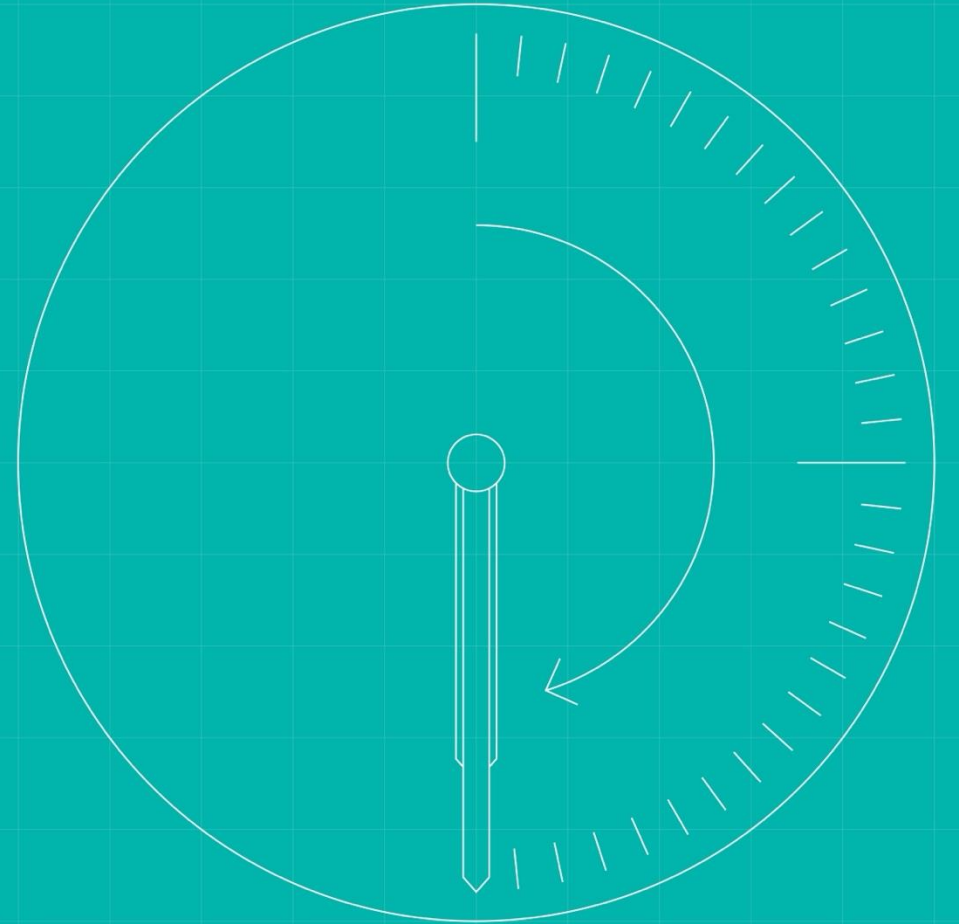
- Over the past few months, Suppliers have been investigating and resolving outstanding exceptions related to the population of ESME ID, Meter Location and Number of Displayed Register Digits, with deadlines on 16 May 2025 and 18 July 2025 for the completion of work-off plans
  - Suppliers have shared exception information with the Programme as part of their ESME ID self-declaration
  - The Programme continues to share monthly updates at the DCWG on progress of the unresolved exceptions
  - Based on figures shared by Suppliers in April, the current percentage of exceptions resolved for the population of Meter Location and Number of Displayed Register Digits is 76%
- As per the updated Data Cleanse Plan v4.1, LDSOs, Suppliers and MEMs have a series of activities related to connection type and meter type misalignments, linked import /export MPANs, and related MPANs, which will need to be carried out across May and July
  - The Programme requires Participants to share the volume of SDEP cases and exceptions as part of their self-declaration
  - The Programme continues to carry out additional data analysis relating to Market Segment, looking at the combinations of connection type and meter type which would lead to an invalid Market Segment, comparing the valid Market Segments within the ISD against those in the production data
- The test process for the population of Domestic Premises Indicator will occur between 27 June – 11 July
  - In preparation for the test load, the Programme has reached out to LDSOs to confirm the individuals who require access to the SFTP environment to support this activity
  - The Programme have engaged with the DCC, who will be sharing the data extract, to develop a runbook

# MWG Updates

**DISCUSSION:** Provides updates on MWG

*Programme (Warren Fulton)*

*5 mins*



Migration Readiness Summary

Milestone Id	Milestone Name	Progress update	Target date	Status
Migration Framework				
T2-MI-7000	Framework Baselined at MCAG	At the April 2025 MCAG meeting, a unanimous decision was taken to baseline the Migration Framework	29/04/2025	Complete
Migration Schedule				
T3-MI-0043	Supplier Schedule Submission #2 complete	Schedule Submission 2 was initiated on 07 May 2025. Suppliers have until 20 June 2025 to submit their revised Migration Schedules. Drop-in sessions are currently underway to support Suppliers with any queries. To date, 46 Supplier organisations and 68 users have logged into Kestrel (the MCC portal).	20/06/2025	On track
T2-MI-7500	V1.0 of Migration Schedule Baseline approved at MCAG	Dependent on Supplier Schedule Submission 2	22/07/2025	On track
T2-MI-8000	Migration Sprint 0 schedule baselined (Sprint 0 commences at M11)	Sprint 0 planning is set to begin on 25-Sep-25	16/10/2025	On track

Migration Readiness Summary

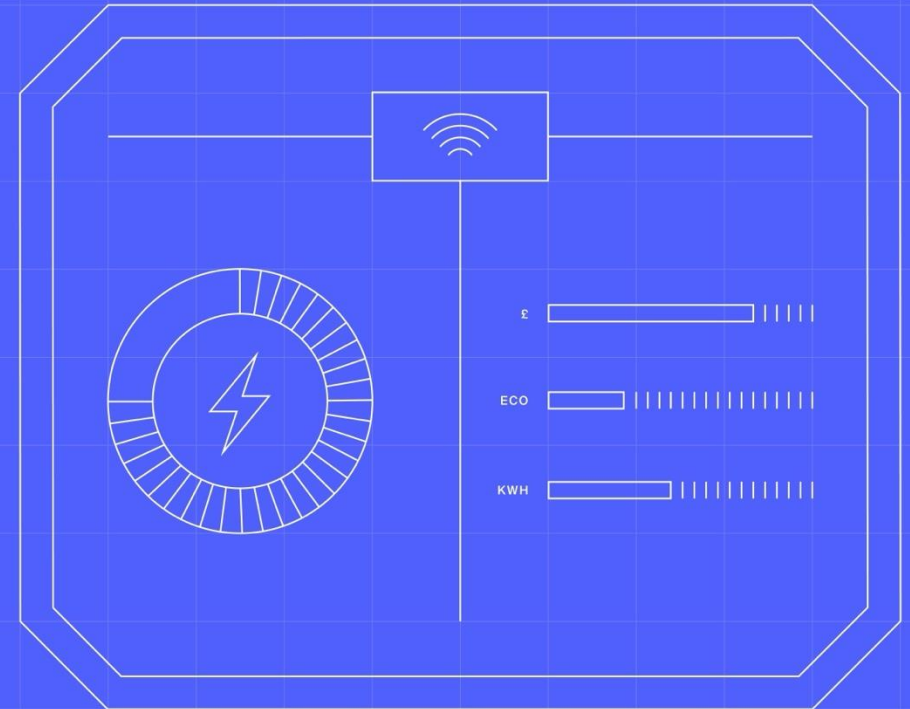
Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T3-MI-0044	MCC Dress Rehearsal 1 (To test the 'Initialise Schedule processes')	The dress rehearsal involving MCC and Suppliers has been rescheduled to 9 June 2025, with test scripts scheduled for release on 2 June 2025	15/07/2025	On track
T3-MI-0045	MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')	A second dress rehearsal involving MCC and all Programme Participants is scheduled to begin on 21-Jul-25 and remains on track	29/08/2025	On track
T2-MI-0500	MCC Mobilisation Complete	<p>MCC technology</p> <ul style="list-style-type: none"><li>• Calculation engine and MCC Portal (Kestrel) went live on 7 May 2025</li><li>• Reporting functionality is on track for Go-Live with Dress Rehearsal 2</li></ul> <p>MCC resources</p> <ul style="list-style-type: none"><li>• Recruitment activities are nearing completion</li><li>• Internal training will commence once resources are onboarded, in preparation for Dress Rehearsal 2</li></ul> <p>MCC processes and procedures</p> <ul style="list-style-type: none"><li>• Development of Level 2 and Level 3 operational processes is in progress.</li></ul>	29/08/2025	On track

# Programme Milestones related to MCAG

**INFORMATION:** Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

*Programme (PMO)*

*5 mins*



Look Ahead – Key Milestones Status at 19 May 25

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

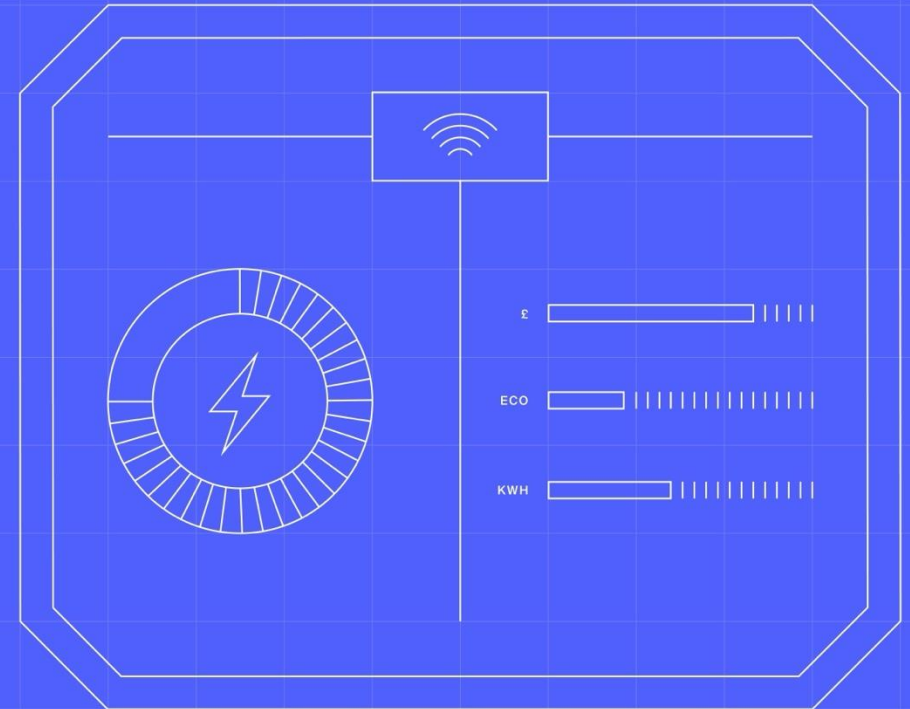
Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0500	M16 methodology approved	MCAG (Transition)	26 November 2024	26 November 2024	SI Transition				25/03/25 - Transition Design (which underpins the M16 criteria) industry consultation, closed on 14/03/25. An internal working group between the Programme and BSCCo is drafting a response and looking agree the approach to defining the M16 criteria.
T3-MI-0043	Second Supplier Submission complete	MCAG (Migration)	20 June 2025	20 June 2025	SI Migration				14/05/25 - Activity on track.
T3-MI-0044	MCC Dress Rehearsal 1 - complete	MCAG (Migration)	15 July 2025	15 July 2025	SI Migration				14/05/25 - Activity on track.
T2-MI-7500	V1.0 of Migration Schedule Baseline Approved at MCAG	MCAG (Migration)	22 July 2025	22 July 2025	SI Migration				14/05/25 - Activity on track.
T2-MI-0450	Pre-migration data cleanse complete	MCAG (Transition)	13 August 2025	13 August 2025	SI Migration				14/05/25 - Activity on track.
T2-MI-0350	DCC Capacity Upgrade Operational	MCAG	29 August 2025	29 August 2025	PP				14/05/25 - Activity on track.
T2-MI-0500	MCC Operational Complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration				14/05/25 - Activity on track.
T3-MI-0045	MCC Dress Rehearsal 2 - complete	MCAG (Migration)	29 August 2025	29 August 2025	SI Migration				14/05/25 - Activity on track.
T3-MI-0035	MCAG (Confirm that the Programme can Enter M10)	MCAG (Transition)	19 September 2025	19 September 2025	SI Migration				14/05/25 - Activity on track.
T3-MI-0034	Central Systems live and Codes designated at 00:00	MCAG (Transition)	22 September 2025	22 September 2025	SI Transition				14/05/25 - Activity on track.
T2-MI-8000	Migration Sprint 0 Schedule Baselined	MCAG (Migration)	16 October 2025	16 October 2025	SI Migration				14/05/25 - Activity on track.
T3-MI-0036	MCAG (Provide recommendation to PSG on M11 decision)	MCAG (Transition)	20 October 2025	20 October 2025	SI Migration				14/05/25 - Activity on track.
T2-MI-8500	Non-SIT Participants Migration Start	MCAG (Migration)	15 May 2026	15 May 2026	SI Migration				14/05/25 - Activity on track.
T2-MI-9000	Sprint Execution End	MCAG (Migration)	05 May 2027	05 May 2027	SI Migration				14/05/25 - Activity on track.

# Top Programme Risks related to MCAG

**INFORMATION:** Update on the top Programme risks related to MCAG

*Programme (PMO & Workstream Leads)*

*5 mins*



Theme		Summary	Mitigation Approach Overview																														
Commencing and completing Migration successfully		The theme explores the factors which may affect the Programme meeting M10 / M11 and completing Migration and how the Programme is planning to mitigate these to stop these risks from converting into issues	<ul style="list-style-type: none"><li>Some of the existing risk factors around M10 / M11 will be mitigated by the findings throughout SIT Testing, which will evaluate assumptions, highlight to the Programme the areas which require attention and allow the Programme enough time to make the changes necessary for M10 / M11 success</li><li>The Migration Design, the Migration Cutover &amp; Data Strategy, the Data Cleanse Plan, the Migration Thresholds Document and ongoing Code Drafting will provide Participants necessary materials to prepare for M10 / M11</li></ul>																														

Key Risks																																	
Risk ID	Risk Description	Risk Score Assessment																												Current score movement since last MWG	Mitigation Plan		
		Critical						High						Medium						Low													
		30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1		
R663	There is a risk that those large Supplier Agents, who support multiple large Suppliers, will not be able to support planned migration volumes due to operational or technical constraints																													Score remains at 14	1. 17/02: Programme asking all SIT Suppliers to complete the proforma and return it to PPC@mhhsprogramme.co.uk no later than 17:00 on Monday 24 February 2025. 2. 19/03: No further updates.		
R488	There is a risk that a significant volume of export MPANs created within Programme transition timescales will impact the ability of suppliers and DNOs to deliver Programme Migration																													Score remains at 13	1. 17/07: Awaiting formal position from Ofgem. 2. 04/12: Programme's working assumption is that Bulk creation of Export MPANs will not be undertaken until MHHS Migration is completed, however, should Suppliers plan to undertake bulk creation of Export MPANS, this needs to be included in Supplier Migration plan submissions. 3. 19/03: No further updates.		
R700	There is a risk that Suppliers and Agents do not complete Qualification in line with their delivery plans and this places pressure on the volumes that need to be delivered over the remainder of the migration period																													Score remains at 17	1. 09/04: Code Bodies undergoing lessons learnt exercise on initial QAD. 2. 16/04: Code Bodies are also reviewing QT cases to determine suitable scope and evidence gathering requirements for parties to execute 3. 16/04: Lessons learnt exercises have taken places with LDSOs and SIT Parties to understand issues with process. Technical enhancements to QAD portal to support code body tracking of responses. Resource review taking place based on lessons learnt from initial QAD submissions. REC Implementing improved query management and process which will be rolled out to parties. As PPs have been through a cycle of QAD review, expectations of Code Bodies are clearer, so less work is anticipated at the second cycle of review.		

Key

I

Initial Score

C

Current Score

T

Target Score



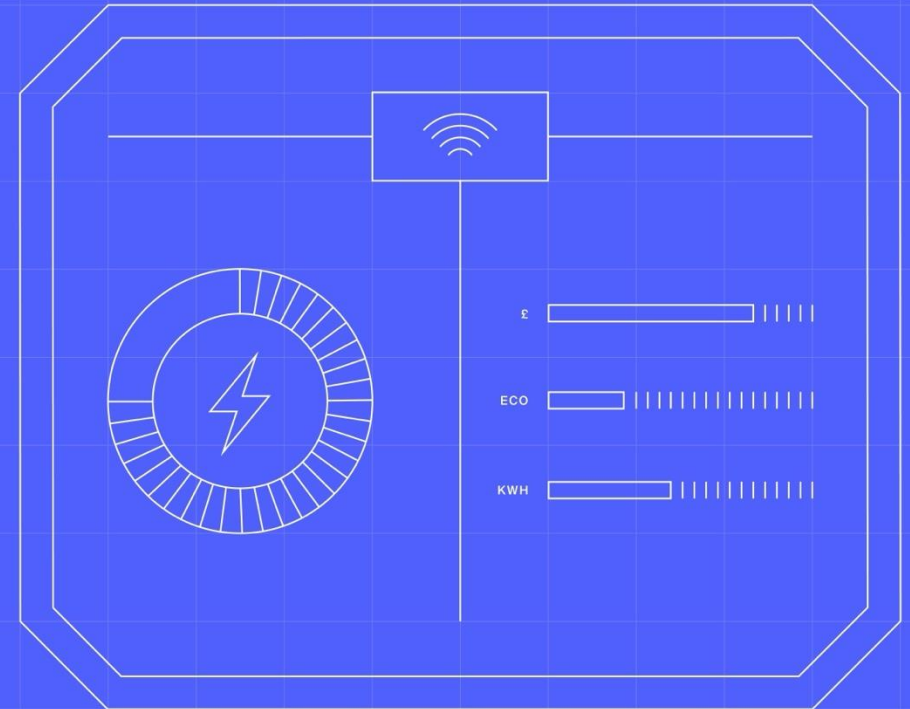
Key Risks																																		
Risk ID	Risk Description	Risk Score Assessment																												Current score movement since last MWG	Mitigation Plan			
		Critical						High						Medium						Low														
		30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3			2	1	
R677	There is a risk that performance testing of the migration functionality within MPRS identifies an issue that cannot be resolved in time for SIT and non-SIT LDSO Non-Functional Testing. Risk is that LDSOs cannot meet migration thresholds. LDSOs need to carry out performance testing with their service providers i.e. SCS									I									C														Score remains at 12	1. 07/10: SIT and Non-SIT LDSO QT NF teams will share PIT evidence with MCC for them to carry out any additional assurance activity. As well as the requirement to for each LDSO to evidence that their PIT will meet Migration thresholds is set out in the PIT guidance. 2. 13/01: Programme are completing as much early testing as possible, and timelines have been reviewed by Ofgem and are realistic. 3. 17/04: Ongoing and continues to be monitored.
R828	There is a risk that Suppliers initiate more migrations than planned, or exceed the Threshold volumes																																Score remains at 18	1. 14/02: Exploring regulatory mechanisms that deal with scenarios where participants breach agreed system thresholds. 2. 19/09: Migration governance framework developed with MWG. Incentives to be developed with Code Bodies. 3. 04/12: Migration Governance Framework has defined governance processes, awaiting Ofgem CR055 directive outcomes. 4. 04/04: No further updates.

# Programme Updates

**INFORMATION:** Provide an overview of activity at other MHHS Governance Groups and across the wider Programme

*Programme (PMO)*

*0 mins – to be taken as read and discussed by exception*



Governance group updates

**Programme Steering Group (PSG)**

**PSG 07 May 2025**

**Readiness for Go-Live:** Programme provided an update including Programme Status, a Critical Path POAP, Parties' Readiness Dashboard and a spotlight on M10 Acceptance Criteria and SIT Pathways to M10 Qualification.

**Testing Update:** Programme provided an update on SIT Functional, Migration which are now complete and on NFT and Ops testing.

**Non-SIT LDSO QT Update:** Programme provided an update, with the RAG status moving from Amber to Green

**Migration Update:** Programme provided detail on the Migration Framework, Schedule and MCC mobilisation.

**Elaxon Readiness Update:** Elaxon provided an update on Readiness including Service Management and Business Readiness.

PSG papers available [here](#).

**System Integration Testing Advisory Group (SITAG)\***

**SITAG 24 April 2025**

**SIT Regression Framework & Regression Pack:** SRO approved SIT Regression Framework & Regression Pack v0.3.

**SIT Scope Traceability Document:** SRO approved the SIT Scope Traceability Document v0.4.

**NFTWG Continuation:** SRO approved the SITWG Terms of Reference v1.3, which includes the NFTWG within its scope. Additionally, on the closure of the NFTWG from May onwards, with updates to be provided within the SITWG.

SITAG papers available [here](#).

**Design Advisory Group (DAG)**

**DAG 09 April 2025**

**Meeting held by correspondence owing to diminishing content.**

The Changes to the Interface Code of Connections were approved by correspondence. The update was endorsed by the Security Design Working Group (SDWG) 12 March 2025. The document in both clean and red-lined version can be found on the [Interface Code of Connection and PKI Policy Page on the MHHS website](#). The updated area is Section 5.4.3 - PKI roles.

DAG papers available [here](#).

**Qualification Advisory Group (QAG)\***

**QAG 17 April 2025**

**M10 Checkpoint Update:** Programme provided an update on M10 Checkpoint, noting the Programme is on track for M10.

**QAD Progress and Feedback Update:** Elaxon Qualification team provided an update on the progress made with feedback received since the last meeting, focusing on the initial QAD submission.

**Non-SIT LDSO QT Update:** Programme provided an update on the overall status of Non-SIT LDSO QT which remains Amber.

**Programme Milestones related to QAG:** Code Bodies and Programme provided an overview of upcoming Programme Milestones related to QAG. QAG papers available [here](#)

**Cross Code Advisory Group (CCAG)**

**CCAG 24 April 2025**

In the meeting, the CCAG provided updates on:

**Horizon Scanning Log:** Updates from all Code Bodies on changes which may impact MHHS Programme.

**Urgent/Fast Track Code Change Process:** The Programme, BSC, REC, DIP and SEC provided an update on how Code Bodies can deliver urgent/fast track Code change.

**Reporting Milestones, CCAG Risks and Post-M6 Change:** Programme provided an update on the milestone status, risks and Post M6/pre M8 Code Change Approach and Planning.

**M8 Code implementation:** Code Bodies and DIP Manager update on the M8 Code Implementation/go-live.

CCAG papers available [here](#).

**Migration & Cutover Advisory Group (MCAG)\***

**MCAG 29 April 2025**

**Early Life Support Model:** SRO approved the Early Life Support Model (v0.3) (to be uplifted to Version 1.0).

**Migration Framework:** SRO approved the Migration Framework Consultation 4 outputs and baselining the Migration Framework artefacts.

**Transition Design Settlement Timetable:** SRO approved the updated Transition Design Settlement Timetable Artefacts; MHHS-DEL1590: Transition to new Settlement Timetable v2.3 and the MHHS-DEL1593: Replacement RF Settlement Timetable RF Illustration v1.1.

**Service Design Update:** Helix provided an update on the service design and operational readiness testing.

MCAG papers available [here](#).

Wider Programme Updates

**Participant Checklist:**

There are a few updates this week, so this week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

1. REMINDER: Systems Integration Testing (SIT) Regression Settlement Data Load – the deadline is **today, Wednesday 14 May 2025**
2. REMINDER: Participant Cutover Plans – the deadline is **Friday 16 May 2025** for Central Parties and **Friday 30 May 2025** for Licensed Distribution System Operators (LDSOs) and SIT Suppliers & Agents
3. REMINDER: Readiness Assessment 5/6 – the deadline is **Friday 16 May 2025**
4. REMINDER: Change Request CR061 issued for Impact Assessment – the deadline is **Thursday 22 May 2025**
5. NEW! Agents & Software Providers Programme Participant Information Request (PPIR) – the deadline is **Thursday 28 May 2025**
6. NEW! SIT Functional & Migration Exit Reports - the deadline is **Friday 30 May 2025**
7. NEW! Data Cleanse activities & deadlines for Suppliers & Licensed Distribution System Operators (LDSOs) – the deadline is **Monday 2 June 2025** for LDSOs and **Monday 9 June 2025** for Suppliers.
8. NEW! Migration Supplier Submission Round 2 has opened! The deadline is **Friday 20 June 2025**

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

We've created the **Interim Release and Swagger version alignment document** for SIT participants. You can view this document on the respective **SIT pages** of the [Collaboration Base](#) and [MHHS website](#).

**Upcoming Governance Meetings:**

- **Monday 19 May 2025:** Extraordinary Systems Integration Test Working Group (eSITWG)
- **Monday 19 May 2025:** Extraordinary Transition and Operational Readiness Working Group (eTORWG)
- **Wednesday 21 May 2025:** System Integration Testing Advisory Group (SITAG)
- **Thursday 22 May 2025:** Qualification Advisory Group (QAG)

\*SITAG, MCAG, QAG replaced the Testing and Migration Advisory Group (TMAG) in Q1 2024.

# Working Group Progress Report

Systems Integration and Testing Advisory Group (SITAG)*		
	Data Working Group (DWG)	Systems Integration Test Working Group (SITWG)
Upcoming deliverables	<ul style="list-style-type: none"><li>N/A</li></ul>	<ul style="list-style-type: none"><li>SIT Operational Readiness Reports</li><li>SIT Regression Test Approach and Plan</li></ul>
Latest meeting's agenda items	08 May 2025 <ul style="list-style-type: none"><li>Data Schedule Update</li><li>SIT Regression Preparation Progress Update</li><li>Data Working Group Continuation</li></ul>	06 June 2025 <ul style="list-style-type: none"><li>TBC</li></ul>
Agenda items from last meeting	10 April 2025 <ul style="list-style-type: none"><li>Data Schedule Update</li><li>SIT Non-Functional Data Update</li><li>SIT Regression Preparation Progress Update</li></ul>	01 May 2025 <ul style="list-style-type: none"><li>SIT Exit Reporting Approach</li><li>SIT Scope Traceability Document</li><li>Defect Overview</li><li>Maintenance Window and Data Load</li><li>Helix Settlement Assurance Testing</li></ul>
L3 escalations	None	None

## Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)*			
	Migration Working Group (MWG)	Data Cleanse Working Group (DCWG)	Transition & Operational Readiness Working Group (TORWG)
<b>Upcoming deliverables</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Latest meeting's agenda items</b>	10 June 2025 <ul style="list-style-type: none"> <li>TBC</li> </ul>	29 May 2025 <ul style="list-style-type: none"> <li>Upcoming Data Cleanse Activities</li> <li>Domestic Premises Indicator</li> <li>Data Inconsistencies</li> <li>ESME ID Exception Resolution</li> <li>Meter Location and Number of Displayed Register Digits Exception Resolution</li> <li>Data Cleanse Reporting</li> </ul>	14 May 2025 <ul style="list-style-type: none"> <li>M10/M11 Participant Cutover Plans</li> <li>Timings for Participants Qualification</li> <li>Updating ISD at M10</li> <li>Update on discussions to de-link DIP onboarding and qualification for LDSOs</li> <li>Outputs from request run through sessions</li> <li>Service Design Update</li> <li>Codification of Service Management</li> </ul>
<b>Agenda items from last meeting</b>	08 May 2025 <ul style="list-style-type: none"> <li>MWG Update</li> <li>MWG Backlog</li> </ul>	24 April 2025 <ul style="list-style-type: none"> <li>Upcoming Data Cleanse Activities</li> <li>UMS Domestic MPANs</li> <li>Data Inconsistencies</li> <li>ESME ID Exception Resolution</li> <li>Meter Location and Number of Displayed Register Digits Exception Resolution</li> <li>Data Cleanse Reporting</li> <li>Top Programme Risks and Issues Related to DCWG</li> </ul>	16 April 2025 <ul style="list-style-type: none"> <li>Service Design Update</li> <li>Transition Framework – Issues Resolution Group</li> <li>Transition Design – Settlement Timetable</li> <li>M10/M11 Cutover Plan Comms Approach</li> <li>M10/M11 Participant Cutover Plans</li> </ul>
<b>L3 escalations</b>	None	None	None

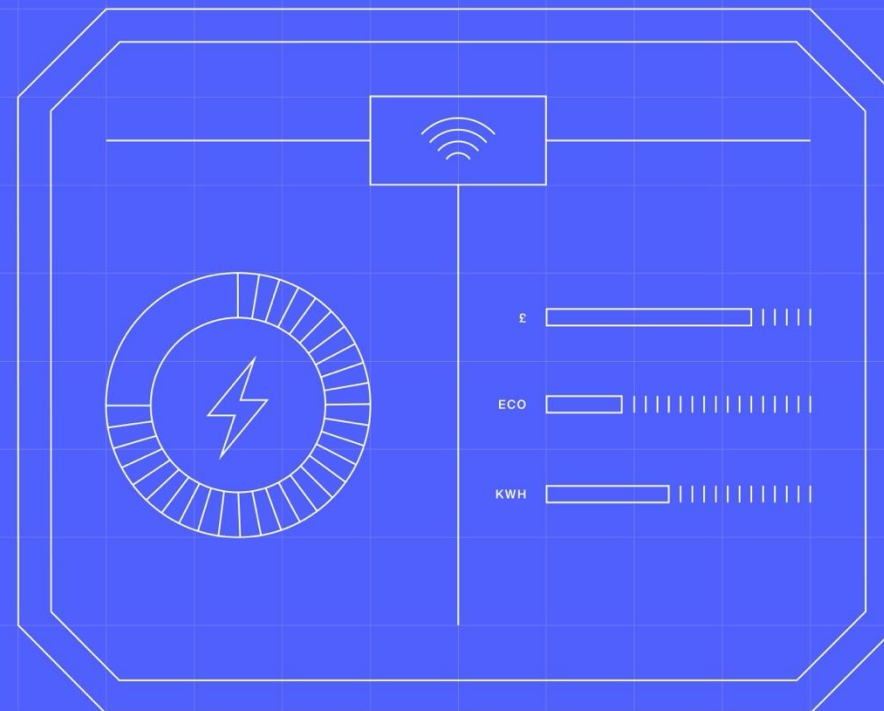
Qualification Advisory Group (QAG)*	
	Qualification and E2E Sandbox Working Group (QWG)
<b>Upcoming deliverables</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
<b>Latest meeting's agenda items</b>	10 June 2025 <ul style="list-style-type: none"> <li>TBC</li> </ul>
<b>Agenda items from last meeting</b>	13 May 2025 <ul style="list-style-type: none"> <li>Participant pathways to M10 and M11</li> <li>QAD Progress Update</li> <li>Testing Work Off Plans &amp; QAD Action Plan</li> <li>QAD Lessons Learnt Update</li> <li>Qualification Comms Update</li> <li>REC Legacy Assurance</li> <li>BSC Legacy Assurance</li> <li>E2E Sandbox Update</li> <li>Non-SIT S&amp;A QT Data Approach and Plan</li> <li>Non-SIT S&amp;A QT Test Cases</li> <li>Qualification Test Framework (QTF) CSS stub</li> <li>Non-SIT S&amp;A Qualification Test Case (QTC) Set</li> <li>Qualification Artefacts</li> <li>Non-SIT LDSO QT Update</li> </ul>
<b>L3 escalations</b>	None

# Summary and Next Steps

**INFORMATION:** Summarise actions/decisions and future MCAG and working group meetings

*Chair & Secretariat*

*5 mins*



# Summary and Next Steps

**Next steps:**

- 1. Confirm actions and decisions from meeting
- 2. Date of next MCAG: **Tuesday 24 June 2025 at 2pm**
- 3. Dates of next working groups:
  - Date of next MWG: **12 June 2025**
  - Date of next DCWG: **29 May 2025**
  - Date of next TORWG: **11 June 2025**

**Upcoming agenda items:**

Meeting dates		24-June 2025
Relevant milestones or activities	<ul style="list-style-type: none"><li>• M10 Checkpoint Update</li></ul>	
Agenda items	<ul style="list-style-type: none"><li>• Service Design Update - Elexon</li><li>• MWG Update</li><li>• DCWG Updates</li><li>• TORWG Updates</li></ul>	
Standing items	<ul style="list-style-type: none"><li>• Headline Report and Actions</li><li>• Programme Milestones related to MCAG</li><li>• Top Programme Risks related to MCAG</li><li>• Programme Updates</li><li>• Summary and Next Steps</li></ul>	

If you would like to propose an agenda item for the MCAG, please contact the [PMO@mhhsprogramme.co.uk](mailto:PMO@mhhsprogramme.co.uk)